2	G. Thomas Martin, III., Esq. (SBN: 218456) Krohn & Moss, Ltd. 10474 Santa Monica Blvd., Suite 401								
3	G. Thomas Martin, III., Esq. (SBN: 218456) Krohn & Moss, Ltd. 10474 Santa Monica Blvd., Suite 401 Los Angeles, CA 90025 Tel: 323-988-2400 Fax: 866-802-0021 tmostin@consumerlawcenter.com								
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5	JILL VAN CLEAVE	A CALLE							
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8	CENTRAL DISTRI	S DISTRICT COURT ICT OF CALIFORNIA RN DIVISION							
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11	JILL VAN CLEAVE,	CV09-07912 CAS (ANX)							
12	Plaintiff,) COMPLAINT AND DEMAND FOR							
13	v.) JURY TRIAL							
14	ASSOCIATED RECOVERY SYSTEMS aka	(Unlawful Debt Collection Practices)							
15	ARS NATIONAL SERVICES, INC.,))							
16	Defendant.))							
17									
18		COMPLAINT							
19	ЛLL VAN CLEAVE (Plaintiff), by her	attorneys, KROHN & MOSS, LTD., alleges the							
20	following against ASSOCIATED RECOVERY	Y SYSTEMS aka ARS NATIONAL SERVICES,							
21	INC., (Defendant):								
22	INTRO	DUCTION							
23	1. Count I of Plaintiff's Complaint is bas	sed on the Fair Debt Collection Practices Act, 15							
24	U.S.C. 1692 et seq. (FDCPA).								
25									

2. Count II of the Plaintiff's Complaint is based on Rosenthal Fair Debt Collection Practices Act, Cal. Civ. Code §1788 et seq. (RFDCPA).

JURISDICTION AND VENUE

- 3. Jurisdiction of this court arises pursuant to 15 U.S.C. 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy," and 28 U.S.C. 1367 grants this court supplemental jurisdiction over the state claims contained therein.
- 4. Defendant is located in and conducts business in the State of California, and therefore, personal jurisdiction is established.
- 5. Venue is proper pursuant to 28 U.S.C. 1391(b)(2).
- 6. Declaratory relief is available pursuant to 28 U.S.C. 2201 and 2202.

PARTIES

- 7. Plaintiff is a natural person residing in Fountain Valley, Orange County, California.
- 8. Plaintiff is a consumer as that term is defined by 15 U.S.C. 1692a(3), and according to Defendant, Plaintiff allegedly owes a debt as that term is defined by 15 U.S.C. 1692a(5) and Cal. Civ. Code § 1788.2(h).
- 9. Defendant is a debt collector as that term is defined by 15 U.S.C. 1692a(6) and Cal. Civ. Code §1788.2(c), and sought to collect a consumer debt from Plaintiff.
- 10. Defendant maintains a business office in Escondido, San Diego County, California.
- 11. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

12. Defendant constantly and continuously places collection calls to Plaintiff seeking and demanding payment of an alleged debt.

- 13. Defendant calls Plaintiff and requests that Plaintiff return the call to the following numbers: 800-345-3045, 800-909-9056.
- 14. Defendant calls Plaintiff's telephone number and the caller ID displays 714-912-8472.
- 15. Defendant calls Plaintiff at 714-963-6389.
- 16. Defendant calls Plaintiff and only states that "ARS" is the caller.
- 17. On May 07, 2009, Defendant's representative, "Jay Ross," called Plaintiff at 7:30 a.m.
- 18. During the call on May 07, 2009, "Jay Ross" gave Plaintiff the impression that he was a lawyer and informed her that the bank would settle for \$3,400.00 otherwise he would take other legal action. "Jay Ross" is not, in fact, a lawyer.
- 19. "Jay Ross" informs Plaintiff that he can be reached at 800-909-9056, extension 4052.
- 20. Plaintiff has informed "Jay Ross" on multiple occasions that she is working with a debt settlement company and requests that Associated Recovery Systems communicate directly with it, however, "Jay Ross" informs Plaintiff that he will only continue to call her.

COUNT I DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

- 21. Defendant violated the FDCPA based on the following:
 - a. Defendant violated §1692c(a)(1) of the FDCPA by communicating with Plaintiff prior to 8 o'clock a.m. when Defendant called Plaintiff on May 07, 2009 at 7:30 a.m., local time at Plaintiff's location.
 - b. Defendant violated §1692d of the FDCPA by engaging in conduct of which the natural result is the abuse and harassment of the Plaintiff.
 - c. Defendant violated §1692d of the FDCPA by causing a telephone to ring or engaging the Plaintiff in telephone conversation repeatedly with the intent to

annoy, abuse and/or harass the Plaintiff because Defendant refuses to communicate with Plaintiff's debt settlement company and insists on continuing to call her.

- d. Defendant violated §1692d(6) of the FDCPA by placing telephone calls without meaningful disclosure of the caller's identity because Defendant calls Plaintiff and only states that "ARS" is the caller, not "Associated Recovery Systems."
- e. Defendant violated §1692e(3) of the FDCPA when Defendant's representative, "Jay Ross," called Plaintiff and falsely implied that he is an attorney requesting to settle the case on behalf of the original creditor on May 07, 2009.
- f. Defendant violated §1692e(5) of the FDCPA when Defendant's representative, "Jay Ross," threatened legal action against Plaintiff if she did not settle for the amount of \$3,400.00 on May 07, 2009.
- g. Defendant violated §1692e(10) of the FDCPA by using false and deceptive means in the attempt to collect a debt because Defendant's representative, "Jay Ross," falsely implied that he was a lawyer when discussing settlement with Plaintiff.
- h. Defendant violated §1692e(10) of the FDCPA by using false and deceptive means in the attempt to collect a debt because Defendant places telephone calls to Plaintiff and only states that "ARS" is the caller.
- i. Defendant violated §1692e(14) of the FDCPA by using "ARS" to identify itself and not "Associated Recovery Systems" or "ARS National Services, Inc.," the true names of the Defendant's business.

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WHEREFORE, JILL VAN CLEAVE, respectfully request judgment be entered against
Defendant, ASSOCIATED RECOVERY SYSTEMS aka ARS NATIONAL SERVICES, INC.,
for the following:

- 22. Declaratory judgment that Defendant's conduct violated the Fair Debt Collection Practices Act,
- 23. Statutory damages of \$1,000.00 pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k,
- 24. Actual damages,
- 25. Costs and reasonable attorneys' fees pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k
- 26. Any other relief that this Honorable Court deems appropriate.

COUNT II DEFENDANT VIOLATED THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT

- 27. Plaintiff repeats and realleges all of the allegations in Count I of Plaintiff's Complaint as the allegations in Count II of Plaintiff's Complaint.
- 28. Defendant violated the RFDCPA based on the following:
 - a. Defendant violated §1788.11(b) of the RFDCPA by placing telephone calls without disclosure of the caller's identity because Defendant's representative incorrectly identifies the agency s/he represents.
 - b. Defendant violated §1788.11(d) of the RFDCPA by causing a telephone to ring continuously to annoy the Plaintiff.
 - c. Defendant violated §1788.11(e) of the RFDCPA by communicating with Plaintiff with such frequency as to be unreasonable and to constitute harassment to the Plaintiff.

- d. Defendant violated $\S 1788.13(b)$ of the RFDCPA by falsely representing that any person is an attorney.
- e. Defendant violated §1788.13(j) of the RFDCPA by falsely representing that a legal proceeding will be instituted unless Plaintiff made a \$3,400.00 payment.
- f. Defendant violated the §1788.17 of the RFDCPA by continuously failing to comply with the statutory regulations contained within the FDCPA, 15 U.S.C. § 1692 et seq.

WHEREFORE, Plaintiff, JILL VAN CLEAVE, respectfully requests judgment be entered against Defendant, ASSOCIATED RECOVERY SYSTEMS aka ARS NATIONAL SERVICES, INC., for the following:

- 29. Declaratory judgment that Defendant's conduct violated the Rosenthal Fair Debt Collection Practices Act,
- 30. Statutory damages of \$1,000.00 pursuant to the Rosenthal Fair Debt Collection Practices Act, Cal. Civ. Code §1788.30(b),
- 31. Actual damages,
- 32. Costs and reasonable attorneys' fees pursuant to the Rosenthal Fair Debt Collection Practices Act, Cal. Civ Code § 1788.30(c), and
- 33. Any other relief that this Honorable Court deems appropriate.

DEMAND FOR JURY TRIAL

PLEASE TAKE NOTICE that Plaintiff, JILL VAN CLEAVE, demands a jury trial in this case.

RESPECTFULLY SUBMITTED,

KROHN & MOSS, LTD.

By:

G. Thomas Martin, III. Attorney for Plaintiff

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VERIFICATION OF COMPLAINT AND CERTIFICATION

STATE OF CALIFORNIA

Plaintiff, JILL VAN CLEAVE, states as follows:

- 1. I am the Plaintiff in this civil proceeding.
- 2. I have read the above-entitled civil Complaint prepared by my attorneys and I believe that all of the facts contained in it are true, to the best of my knowledge, information and belief formed after reasonable inquiry.
- I believe that this civil Complaint is well grounded in fact and warranted by existing law or by a good faith argument for the extension, modification or reversal of existing law.
- 4. I believe that this civil Complaint is not interposed for any improper purpose, such as to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a needless increase in the cost of litigation to any Defendant(s), named in the Complaint.
- 5. I have filed this Complaint in good faith and solely for the purposes set forth in it.
- Each and every exhibit I have provided to my attorneys which has been attached to this Complaint is a true and correct copy of the original.
- 7. Except for clearly indicated redactions made by my attorneys where appropriate, I have not altered, changed, modified or fabricated these exhibits, except that some of the attached exhibits may contain some of my own handwritten notations.

Pursuant to 28 U.S.C. § 1746(2), I, JILL VAN CLEAVE, hereby declare (or certify, verify or state) under penalty of perjury that the foregoing is true and correct.

TS A TETTS.

DATE: 10 | 22 | 0

III. VAN CLEAVE

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UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

NOTICE OF ASSIGNMENT TO UNITED STATES MAGISTRATE JUDGE FOR DISCOVERY

This case has been assigned to District Judge Christina A. Snyder and the assigned discovery Magistrate Judge is Arthur Nakazato.

The case number on all documents filed with the Court should read as follows:

CV09- 7912 CAS (ANx)

Pursuant to General Order 05-07 of the United States District Court for the Central District of California, the Magistrate Judge has been designated to hear discovery related motions

n	octions.				
A	.ll discovery related motions	shou	ald be noticed on the calendar	of the	e Magistrate Judge
	py of this notice must be served v , a copy of this notice must be ser		NOTICE TO COUNSEL e summons and complaint on all def n all plaintiffs).	endar	nts (if a removal action is
Sub	sequent documents must be filed	at the	following location:		
[X]	Western Division 312 N. Spring St., Rm. G-8 Los Angeles, CA 90012		Southern Division 411 West Fourth St., Rm. 1-053 Santa Ana, CA 92701-4516	L	Eastern Division 3470 Twelfth St., Rm. 134 Riverside, CA 92501

Failure to file at the proper location will result in your documents being returned to you.

	DISTRICT COURT CT OF CALIFORNIA
JILL VAN CLEAVE	CASE NUMBER
PLAINTIFF(S) v.	CV09-07912 CAS (ANx)
ASSOCIATED RECOVERY SYSTEMS aka ARS NATIONAL SERVICES, INC. DEFENDANT(S).	SUMMONS
A lawsuit has been filed against you. Within 20 days after service of this summon must serve on the plaintiff an answer to the attached 2 counterclaim □ cross-claim or a motion under Rule 1	2 of the Federal Rules of Civil Procedure. The answer THOMAS MARTIN, III. , whose address is 401; Los Angeles, CA 90025 . If you fail to do so,
OCT 2 9 2009 Dated:	Clerk, U.S. District Court By: ROLLS ROYCE PASCHAL Deputy Clerk (Seal of the Court) 1144
[Use 60 days if the defendant is the United States or a United States 60 days by Rule 12(a)(3)].	s agency, or is an officer or employee of the United States. Allowed

SUMMONS

CV-01A (12/07)

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

		<u> </u>	.,							
I (a) PLAINTIFFS (Check box if you are representing yourself □) JILL VAN CLEAVE					DEFENDANTS ASSOCIATED RECOVERY SYSTEMS aka ARS NATIONAL SERVICES, INC.					
(b) Attorneys (Firm Name, Activation (b) yourself, provide same.)	ddress and Telephone Number. If y	ou are repre	esenting Atto	rneys (i	f Known)			***************************************	-	
Krohn & Moss, Ltd.; G. Thomas Martin, III. 10474 Santa Monica Blvd., Suite 401; Los Angeles, CA 90025 (323) 988-2400										
II. BASIS OF JURISDICTIO	N (Place an X in one box only.)	111.					For Diversity Cases	Only		
			(Place an X in o	one box	for plaintiff and	one for d	efendant.)			
□ 1 U.S. Government Plaintiff	Ma Federal Question (U.S. Government Not a Party)	Citi	izen of This State	:	P 7	F DEF	Incorporated or P of Business in thi			DEF □ 4
☐ 2 U.S. Government Defendan	at Diversity (Indicate Citize of Parties in Item III)	nship Citi	izen of Another S	itate		2 🗆 2	Incorporated and of Business in Ar		ace 🗆 5	□ 5
		Citi	izen or Subject of	f a Fore	gn Country 🛚	3 🗆 3	Foreign Nation		□6	□6
IV. ORIGIN (Place an X in or	ne box only.)									
Original Proceeding State Court Appellate Court Reopened State Court Appellate Court Reopened State Court Reopened State Court Appellate Court Reopened State Court Reopened Stat										
V. REQUESTED IN COMPL	AINT: JURY DEMAND: 🗹 Y	es □ No	(Check 'Yes' onl	ly if den	nanded in compl	aint.)				
CLASS ACTION under F.R.C	C.P. 23: Yes WNo			NEY DI	EMANDED IN	COMPLA	AINT: S			
	te the U.S. Civil Statute under whic	h vou are fi	Iling and write a	brief sta	tement of cause	Do not c	ite jurisdictional sta	itutes unless	diversity.)
	awful and Abusive Debt Collection									
VII. NATURE OF SUIT (Place										
	CONTRACT	T THE	ORTS	de Maria	TORTS		PRISONER		ABOR	
OTHER STATUTES. □ 400 State Reapportionment	□ 110 Insurance		NAL INJURY	ī	ersonal	Section 1 Additional Confession C		□ 710 Fair	And a second of the second	andards
☐ 400 State Reapportionment	☐ 120 Marine	□310 Air	rplane		ROPERTY		Motions to	Act		
☐ 430 Banks and Banking	L 150 1111101 1101				Other Fraud			□ 720 Lab		
☐ 450 Commerce/ICC	☐ 140 Negotiable Instrument				Truth in Lendin Other Personal	~ I	Habeas Corpus General		ations or/Momt	
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and Corrupt	Judgment	□ 340 Ma	,	D A	Product Liabili NKRUPTCY		Other	□ 740 Rai □ 790 Oth		ır Act
Organizations 480 Consumer Credit	☐ 151 Medicare Act ☐ 152 Recovery of Defaulted		arine Product	□ 422	Appeal 28 USC	555	Prison Condition		gation	
☐ 490 Cable/Sat TV	Student Loon (Evel		ability otor Vehicle		158	F(□ 791 Em		c.
□ 810 Selective Service	Veterans)		otor Vehicle	□ 423	Withdrawal 28 USC 157	arrange arrang	PENALTY Agriculture	Sec PROPE	urity Act	irre
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☐ 892 Economic Stabilization	Liability		oduct Liability	□ 444	Welfare		881	□ 862 Bla		
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☐ 893 Environmental Matters ☐ 894 Energy Allocation Act	REAL PROPERTY 210 Land Condemnation		ury Product ability		Disabilities - Employment		R.R. & Truck Airline Regs	□ 864 SSI	5(g)) D Title X'	VI
☐ 895 Freedom of Info. Act	☐ 220 Foreclosure	IMMI	IGRATION	□ 446	American with		Occupational	□ 865 RSI	(405(g))	
☐ 900 Appeal of Fee Determi-	☐ 230 Rent Lease & Ejectment		turalization		Disabilities -	L	Safety /Health	FEDERA		
nation Under Equal	☐ 240 Torts to Land ☐ 245 Tort Product Liability		oplication ibeas Corpus-	□ 440	Other Other Civil	L 090	Other	□ 870 Tax or I	es (U.S. P Defendant)	
Access to Justice ☐ 950 Constitutionality of State Statutes	☐ 290 All Other Real Property	Ali □ 465 Otl	ien Detainee her Immigration tions		Rights	***************************************		□ 871 IRS		

ONLY: Case Number: CV09-07912 CAS (ANX)
AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW. FOR OFFICE USE ONLY: Case Number:

CIVIL COVER SHEET Page 1 of 2 CV-71 (05/08)

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

VIII(a). IDENTICAL CASES: Has If yes, list case number(s):	this action been pro	eviously filed in this court an	d dismissed, remanded or closed? ♥No □ Yes				
VIII(b). RELATED CASES: Have any cases been previously filed in this court that are related to the present case? In No Yes If yes, list case number(s):							
□ C. 1	Arise from the same Call for determination For other reasons we	or closely related transaction on of the same or substantiall ould entail substantial duplic	ns, happenings, or events; or ly related or similar questions of law and fact; or ation of labor if heard by different judges; or and one of the factors identified above in a, b or c also is present.				
IX. VENUE: (When completing the	following informati	on, use an additional sheet if	necessary.)				
			f other than California; or Foreign Country, in which EACH named plaintiff resides. this box is checked, go to item (b).				
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country				
Orange County (CA)							
			f other than California; or Foreign Country, in which EACH named defendant resides. If this box is checked, go to item (c).				
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country				
San Diego County (CA)							
(c) List the County in this District; (Note: In land condemnation ca			f other than California; or Foreign Country, in which EACH claim arose.				
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country				
Orange County (CA)							
* Los Angeles, Orange, San Bernar Note: In land condemnation cases, us	dino, Riverside, Ve	entura, Santa Barbara, or S	an Luis Obispo Counties				
X. SIGNATURE OF ATTORNEY (GILL	Date October 27, 2009				
or other papers as required by law	v. This form, approv	ed by the Judicial Conference	mation contained herein neither replace nor supplement the filing and service of pleadings of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed ing the civil docket sheet. (For more detailed instructions, see separate instructions sheet.)				
Key to Statistical codes relating to So	cial Security Cases:						
Nature of Suit Code	Abbreviation	Substantive Statement of	Cause of Action				
861	HIA	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))					
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)					
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))					
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405(g))					
864	SSID	All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, as amended.					
865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. (g))					